

Notice of Privacy Practices

City of Vision Optometry, PC
4025 Jackie Rd. SE, Rio Rancho, NM 87124
Phone: 505-892-8411
Website: www.cityofvision.com
Tracy Ho OD, Privacy Official
Effective Date: May 2022

At City of Vision Optometry, PC, we are dedicated to safeguarding your health information as required by law. This notice outlines how we may use and disclose your medical information, as well as your rights concerning this information.

Uses and Disclosures of Health Information

- **Treatment, Payment, and Health Care Operations:** We may use your information for purposes such as providing treatment, handling insurance claims, and conducting essential business operations within our office.
- **Other Uses and Disclosures:** In specific circumstances, we may disclose your information without requiring your explicit permission, such as for public health reporting, legal proceedings, or when you have consented to involve family members in your care.

Your Rights

- **Request Restrictions:** You have the right to request restrictions on how we use and disclose your information for treatment, payment, or operations, although we may not always be able to accommodate these requests.
- **Confidential Communication:** You can request confidential communications, such as receiving information only at a specific phone number or email address.
- **Access and Amendments:** You have the right to access your medical records and request amendments, with certain exceptions.
- **Disclosure Accounting:** You may request a list of disclosures of your information that were not related to treatment, payment, or operations.
- **Notice Updates:** We reserve the right to update our privacy practices and will inform you of any changes.

Complaints and Contact

If you believe your privacy rights have been violated, you can file a complaint with us or with the U.S. Department of Health and Human Services. For questions or concerns regarding your privacy rights or this notice, please contact our Privacy Officer.